

# Payment by Instalments Only

(Including Low Cost Instalment Payments)



## Instruction to your bank or building society to pay by Direct Debit

Please complete this form and send to:

Golden Charter Ltd  
Canniesburn Gate  
10 Canniesburn Drive  
Bearsden  
Glasgow G61 1BF

Service user number

9	7	0	6	6	8
---	---	---	---	---	---

Name(s) of account holder(s)


Bank/building society account number

--	--	--	--	--	--	--	--	--	--

Branch sort code

--	--	--	--	--	--

Name and full postal address of your bank or building society

To: The Manager	Bank/building society
Address	
Postcode	

Plan number (Golden Charter use only)

--

--

Payment Period

£
---

Monthly Amount

The Low Cost Instalment Option is available between two - 30 years. Payment will be taken on or immediately after the 28th of each month.

*See terms and conditions for more details.*

Instruction to your bank or building society  
Please pay Golden Charter Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Golden Charter and, if so, details will be passed electronically to my bank/building society.

Signature(s)

--

Date

--

Banks and building societies may not accept Direct Debit Instructions for some types of account.

DD11

This guarantee should be detached and retained by the payer

## The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, Golden Charter will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Golden Charter to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Golden Charter or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
- If you receive a refund you are not entitled to, you must pay it back when Golden Charter asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

# Fixed Monthly Payment Option Only

Golden Charter Ltd will pass these details to Phoenix Life Limited



## Instruction to your bank or building society to pay by Direct Debit

Please complete this form and send to:

Golden Charter Ltd  
Canniesburn Gate  
10 Canniesburn Drive  
Bearsden  
Glasgow G61 1BF  
on behalf of Phoenix Life Limited

Service user number

2 5 8 1 7 1

Name(s) of account holder(s)


Bank/building society account number

--	--	--	--	--	--	--	--	--	--

Branch sort code

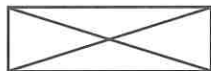
--	--	--	--	--	--

Name and full postal address of your bank or building society

To: The Manager	Bank/building society
Address	
Postcode	

Plan number (Golden Charter use only)

--



Payable until  
age 90\*



Monthly Amount

\*Fixed Monthly Payment Option is only available to UK residents between the age of 50 and 80.

See terms and conditions for more details.

Instruction to your bank or building society

Please pay Phoenix Life Limited Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Phoenix Life Limited and, if so, details will be passed electronically to my bank/building society.

Signature(s)
Date

Banks and building societies may not accept Direct Debit Instructions for some types of account.

DD11

This guarantee should be detached and retained by the payer

## The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit, Phoenix Life Limited will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Phoenix Life Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Phoenix Life Limited or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
- If you receive a refund you are not entitled to, you must pay it back when Phoenix Life Limited asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.